



To: Honorable Nancy Spewak, Mayor  
Members of the City Council

From: Laura Rider, Assistant to the Mayor/City Clerk

Date: April 16, 2020

Re: Report to City Council – Resolution No. 2020-09

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As we continue to upgrade our technology with web-based applications and offerings to residents and contractors, we place additional usage on the City's internet service. We have a history of experiencing intermittent unstable internet connection which has been exacerbated by the current public health crisis. It has become apparent that the City's coax internet service is insufficient.

After investigating options for improving internet speed and consulting with the City's IT firm, it has been determined that fiber is the best internet option for providing reliability for the City to continue to conduct daily operations in the customary manner.

Currently, the City pays \$105/month for coax internet service for City Hall, Building Department, Public Works and Police. The fiber plan offered by Spectrum that best meets the City's needs is 100 x 100 mb for \$899/month. While this is a significant cost increase, I believe it is vital to convert to fiber in order to carry out the City's mission to provide services to our residents. All departments on the City campus including Administration, Building, Public Works and Police will benefit from the upgrade. I am investigating other opportunities for cost savings among the City's other communications service providers to help offset some of the cost increase for the upgrade.

I respectfully request adoption of Resolution No. 2020-09 authorizing the Mayor to execute the agreement with Spectrum for a 36-month term.

Please contact me with any questions you may have at 314-993-3439 or [lrider@cityofladue-mo.gov](mailto:lrider@cityofladue-mo.gov).